



Institute for Strategic Dialogue
PO Box 7814
London W1C 1YZ
United Kingdom

Agreement for research project

(1 annexe: Research proposal from LSE Arena and ISD)

Between

Swedish Civil Contingencies Agency, org.nr 202100-5984, and Institute for Strategic Dialogue, UK Registered Charity No. 1141069 (hereinafter referred to individually as "party" and collectively as "parties").¹

Contact person Institute for Strategic Dialogue:

Namn: Chloe Colliver

Telephone: +44 207 493 9333

E-mail: cc@isdglobal.org

Kontaktperson MSB:

Name: .

Telephone: .

E-mail: .

Background

Sweden is having general election September 9 2018. During recent years, other countries have been subjected to foreign information influence campaigns against their elections. ISD and LSE have studied these campaigns and possesses unique international academic competence on the subject of foreign influence activities targeting national decision-making. In 2017 ISD and LSE made an in-depth study on influence activities targeting the German election in 2017. MSB has had a dialogue with LSE and ISD regarding the possibilities to conduct a similar research project to identify and analyse

¹ ISD will be leading on the contract, purely for administrative purposes. All research and outputs will be jointly conducted and published by ISD and LSE Arena as a research partnership.

MSB Swedish Civil Contingencies Agency

Postal address:
SE-651 81 Karlstad

Street addresses:
Stockholm: Fleminggatan 14
Karlstad: Norra Klaragatan 18
Sandö: Sandövägen 7
Revinge: Revingeby

Phone: +46 771 240 240
Fax: +46 10 240 56 00

registrator@msb.se
www.msb.se/en

Org Reg No
202100-5984

	- What are examples of specific disinformation against Sweden?		- Media Monitoring of Swedish language content
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To ensure that the project in itself will have no effect on the ongoing election in Sweden, the outcomes of the research project will not be publicised before the election on September 9, 2018.

Entering into effect and duration

This project agreement will enter in to force on the date it has been signed by duly authorized representatives for both parties. It will thereafter remain in effect throughout the duration of the project, until ISD/LSE fulfil the obligations under this project agreement, at the latest on the 31st of October 2018, unless terminated in accordance with this project agreement.

Price

The price for the fulfillment of this project is 173.000 GBP.

Ethical research approval

Since the research project will study behavior and messaging in social media, it has to be ethically approved by relevant institution/function for ISD and LSE. MSB request to have the approval sent to the MSB contact person.

Documentation

The result of the research project will be submitted as a full project report and an executive summary to MSB contact person. The full project report and the executive summary will be made available to the public.

Unless approved by MSB, the delivery of the full project report and the executive summary shall not constitute a fulfillment of this project agreement.

Right to the project results

ISD and LSE has the ownership of the results of the project.

MSB has the right to freely use the results of the project.

MSB has the right to process, transfer and disseminate the results of the project. Any need for the protection of patent or unique scientific material of ISD/LSE, should be considered, in regards to handling by MSB of the results.

Delay, deviation and termination**Delay**

ISD shall immediately inform MSB contact person if there is a risk of delay or in case of delay of the fulfillment of the project and its outcomes. If MSB accepts the delay, both parties shall agree to a delivery plan for the project. If MSB is not informed about the delay or if MSB does not accept the delay, MSB has the right to a price reduction equivalent to 5 % of the price indicated above for every week of delay and has the right to terminate the project and this project agreement.

Deviation

MSB shall inform ISD if the outcomes of the research project deviates from the accepted proposal and MSB conditions for the project, in order to facilitate ISD to repair the deviation within reasonable time.

If repair is not conducted within reasonable a time, MSB has the right to reduce the compensation.

Termination

This project agreement may, at any time, be terminated by either party with 30 calendar days written notice to the other.

The obligations assumed by the parties under this project agreement shall survive the termination of this project agreement to the extent necessary to permit the orderly conclusion between the parties, hereto and the settlement of contractual liabilities that are required.

Significant changes in the organisation of the parties

Both parties has the right to terminate the project if a significant change has occurred or will occur regarding its organization and this is of importance to its possibility to fulfil its obligations under this project agreement.

Force Majeure

Neither party will be liable for any delay in performing or failure to perform any of its obligations under this project agreement if such delay or failure is caused by *force majeure*, such as civil unrest, war, natural disasters or other circumstances that are beyond the control of the party in question. In such event, the party will give immediate notice in writing to the other party of the existence of such cause or event and of the likelihood of delay.

Dispute

Monitoring Foreign Influence Campaigns Targeting Sweden

A research proposal from LSE Arena
and ISD

May 2018

The second strand will rely on qualitative analysis techniques. This research strand would analyse the content being pushed by the networks identified in the first research stream; we propose to monitor Swedish broadcast and social media to identify narratives used to discredit Sweden and identify any specific examples of disinformation campaigns.

The research team also proposes to complement the above research – which focuses on foreign influence campaigns which target Sweden specifically – with an international component. This strand would monitor social media – and, budget-permitting, broadcast media – in other high priority countries to measure any smear campaigns used to undermine Sweden’s international reputation. Initial countries selected for media analysis are: USA; Germany; Russia; UK. Please note these are subject to revision.

Examining Foreign Influence Campaigns Targeting Sweden			
Research Strand	Research Question	Methodological Approach	Research Outcome
1	<ul style="list-style-type: none"> - What are the types of foreign influence campaign? - How do they work? - Who is behind them? 	Quantitative Analysis	<ul style="list-style-type: none"> - Types of campaign by platform - Evidence of inorganic reach/spread - Networks which spread disinformation
2	<ul style="list-style-type: none"> - What are the main themes used to target Sweden? - What are examples of specific disinformation against Sweden? 	Qualitative Analysis	<ul style="list-style-type: none"> - Narratives - Specific examples of disinformation - Media Monitoring of Swedish language content

Figure 1: Proposed Research Strands and Associated Research Outcomes

Timeline

LSE Arena and ISD propose to conduct a four month research project running from June 2018 to September 2018. An approximate timeline is laid out below:

Month 1: (June 2018)

- Set up quantitative analysis tools
- Secure partnerships with necessary sub-contractors and hire required research staff
- Establish project management protocols
- Establish concrete research plan and agree deliverables with Sponsor

Month 2: (July 2018)

- Analysis of ongoing information campaigns across multiple social media channels
- Online network mapping
- Mid-project report

Month 3: (August 2018)

- Analysis of ongoing information campaigns across multiple social media channels
- Write up of Final Report and Executive Summary

Från: Tofvesson Mikael
Skickat: den 1 november 2018 13:35
Till:
Ämne: v D: Contact

Från: Anne Applebaum <anne.applebaum@gmail.com>
Skickat: den 6 april 2018 16:27
Till: Tofvesson Mikael <Mikael.Tofvesson@msb.se>
Kopia: Pomerantsev, P <P.Pomerantsev@lse.ac.uk>
Ämne: Re: Contact

Very good.

Why don't we say 10 or 11 AM on Thursday - whatever is convenient for you. If that doesn't work, please give us another time.

We are at the LSE IGA, Tower 3, Ninth floor. Here is a map
<http://www.lse.ac.uk/mapsAndDirections/campusMap.pdf>

AA

On Fri, Apr 6, 2018 at 8:28 AM, Tofvesson Mikael <Mikael.Tofvesson@msb.se> wrote:

Dear Anne and PEter,

I just realized that I only replied to Peter on the mail below. Sorry about that.

Our tickets are booked and we will come to London late on Wednesday and leave on Friday morning, so we can have the meeting anytime during Thursday.

From MSB it will be me and two colleagues:

There might also be a person from the Swedish embassy.

Regards,

Mikael Tofvesson

Care to come to the LSE?

Get [Outlook for iOS](#)

From: Tofvesson Mikael <Mikael.Tofvesson@msb.se>
Sent: Wednesday, April 4, 2018 4:25:08 PM
To: Anne Applebaum
Cc: Pomerantsev,P;
Subject: SV: Contact

Dear Anne,

Then I propose that we meet April 12. I will fly in the night before.

Do you have any suggestion where we should meet?

Regards,

Mikael Tofvesson

Från: Anne Applebaum [<mailto:anne.applebaum@gmail.com>]
Skickat: den 4 april 2018 12:56
Till: Tofvesson Mikael <Mikael.Tofvesson@msb.se>
Kopia: p.pomerantsev@lse.ac.uk; >
Ämne: Re: Contact

We would be delighted to meet on April 12 or 13. I am in London both days, both mornings are free; Peter is in Paris today, but I believe he will be here both days as well.

AA

On Wed, Apr 4, 2018 at 11:50 AM, Tofvesson Mikael <Mikael.Tofvesson@msb.se> wrote:

Dear Anne and Peter,

I am responsible for our agency's organization to counter information influence activities targeting the Swedish election in September 2018. You have been in contact with [redacted] and [redacted]

Från: Anne Applebaum <anne.applebaum@gmail.com>
Skickat: den 16 maj 2018 19:05
Till: Tofvesson Mikael
Kopia: Alisdair Shawcross; Pomerantsev, P.; Chloe Colliver;
Ämne: Re: monitoring elections

Dear Mikael,
Excellent news, many thanks. Could you please clarify what it is that you need now? Is it a revised proposal, or a draft contract?
We are looking forward to working with you.
AA

On Wed, 16 May 2018, 17:34 Tofvesson Mikael, <Mikael.Tofvesson@msb.se> wrote:

Dear all,

I have now had a discussion with our procurement section and we are good to go.

We have allocated finance for the larger project 173.000 pounds. That is all I have so if the costs would go up, we would have to cut down on the ambitions of the project.

The Procurement section suggests that you should send MSB a quote/offer/tender (I am a bit unsure about the correct word here) with the adjustments we mentioned before.

I hope that is OK with you. This is the quickest way to get the process going. You can email me the quote and I will forward it to procurement and legal.

I will write an internal PM that explains why you are the only and unique producer of this research (which should be easy). This document will not be sent outside the agency unless there is a legal issue.

When it comes to my concerns about our agency getting involved in the election campaign if any results of your work would come out during the election campaign, I trust you have procedures that will make sure that no result will come out of your project until after election day. This means that there is no expectation that any result will be presented to us during the research period, unless you would encounter a large (by us unidentified) activity that need to be brought to our attention.

We will have staff available to support the start-up if there is need for that.

Many thanks for your note. Of course we are happy to classify this as research (which is exactly what it is) and to make the report publicly available. I assume that if we were to write a contract, you would help craft the language to reflect that.

Look forward to hearing from you soon,

AA

On Sun, May 6, 2018 at 2:42 PM, Tofvesson Mikael <Mikael.Tofvesson@msb.se> wrote:

Dear Anne,

I would just like to give a sitrep on our project.

I believe I have the money (at least for the first level, probably for the second too). My legal advisors and our research section has given me some good feedback to be able to do this (procurement is not easy). Before I can start procurement process I need to get an opinion/decision from the procurement section.

The remarks that I got from the legal advisors and our research section (which have to be very clear in the contract) was:

- It has to be classified as research (our research director proposed that the research questions could perhaps be more detailed to better amplify this. In other words the document highlights that the questions can only be answered using research methodology)
- The report has to be publically available (which you have already mentioned this in the concept)

I will get back to you as soon as the procurement section has replied.

Regards,

Mikael Tofvesson

Deputy Head of Department

Swedish Civil Contingencies Agency (MSB)

Coordination and operations department

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 11 juni 2018 14:47
Till: ; Tofvesson Mikael; Pomerantsev,P
Kopia: anne.applebaum@gmail.com; Shawcross,AJ; Jonathan Birdwell
Ämne: RE: Sweden Election research project ISD LSE - MSB

Dear ,

Would 11am on the 27th be convenient for you both?

Our address is 388 Oxford Street, and we are on the 4th floor. The entrance is just off Oxford Street, on a little road called Bird Street, behind the Dr Martens store.

Very much looking forward to meeting you then.

Chloe

From: Chloe Colliver <cc@isdglobal.org>
Sent: 11 June 2018 10:11
To: Chloe Colliver <cc@isdglobal.org>; Tofvesson Mikael <Mikael.Tofvesson@msb.se>; Pomerantsev,P <P.Pomerantsev@lse.ac.uk>
Cc: anne.applebaum@gmail.com; Shawcross,AJ <A.J.Shawcross@lse.ac.uk>; Jonathan Birdwell <jb@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Henry Tuck <ht@isdglobal.org>
Subject: SV: Sweden Election research project ISD LSE - MSB

Dear Chloe,

June 27th is fine, we can be at your office in the morning or afternoon, please let us know your preferences. I will go together with my colleague
branch. We are very much looking forward to meeting you!

Best regards,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 8 juni 2018 17:10
Till: @msb.se>; Tofvesson Mikael <Mikael.Tofvesson@msb.se>;
Pomerantsev,P <P.Pomerantsev@lse.ac.uk>
Kopia: anne.applebaum@gmail.com; Shawcross,AJ <A.J.Shawcross@lse.ac.uk>; Jonathan Birdwell <jb@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Henry Tuck <ht@isdglobal.org>
Ämne: RE: Sweden Election research project ISD LSE - MSB

Dear

June 27th would be a little better for the ISD team here, if that isn't too inconvenient. Let me know what time might suit you best when you know. We're looking forward to meeting you.

All the best,
Chloe

Chloe

From: [redacted]@msb.se]
Sent: 07 June 2018 10:30
To: Chloe Colliver <cc@isdglobal.org>
Cc: anne.applebaum@gmail.com; Tofvesson Mikael <Mikael.Tofvesson@msb.se>; A.J.Shawcross@lse.ac.uk; P.Pomerantsev@lse.ac.uk; Jonathan Birdwell <jb@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Henry Tuck <ht@isdglobal.org>
Subject: SV: Sweden Election research project ISD LSE - MSB

Dear Chloe,

Thank you!

Now that all the formalities are settled, as the contact person at MSB I think it would be great to meet you in person. I (possibly together with a colleague from MSB) would be able to meet up in London at some point during the last days of June, would that suit you? If you are planning to come to Stockholm that would also be an option of course, please let me know.

Best regards,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 6 juni 2018 10:29
Till: [redacted]@msb.se>
Kopia: anne.applebaum@gmail.com; Tofvesson Mikael <Mikael.Tofvesson@msb.se>; A.J.Shawcross@lse.ac.uk; P.Pomerantsev@lse.ac.uk; Jonathan Birdwell <jb@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Henry Tuck <ht@isdglobal.org>
Ämne: RE: Sweden Election research project ISD LSE - MSB

Dear

Please find attached our countersigned contract.

Many thanks for your help getting this sorted.

All the best,
Chloe

From: [redacted]@msb.se]
Sent: 05 June 2018 13:53
To: Chloe Colliver <cc@isdglobal.org>
Cc: anne.applebaum@gmail.com; Tofvesson Mikael <Mikael.Tofvesson@msb.se>; A.J.Shawcross@lse.ac.uk; P.Pomerantsev@lse.ac.uk; Jonathan Birdwell <jb@isdglobal.org>; Henry Tuck <ht@isdglobal.org>
Subject: SV: Sweden Election research project ISD LSE - MSB

Dear Chloe,

Please, find attached the agreement, now completed with registration numbers and a signature from our side. We would be grateful if you could sign the agreement as soon as possible.

Best wishes,

Mobile phone: _____

Ämne: FW: Call with ISD/LSE/MSB Sweden
Plats: <https://bluejeans.com/4142434454?src=calendarLink>
Start: ons 2018-07-18 15:00
Slut: ons 2018-07-18 16:00
Visa tid som: Preliminärt
Inträffar varje: (inget)
Organisatör: ISD BlueJeans4

Dear

Please find below a link for tomorrow's update call. I hope that BlueJeans conference call is ok for you to use. You can either use the video link or the phone numbers listed below.

Looking forward to catching up tomorrow.

All the best,
Chloe

-----Original Appointment-----

From: isdbluejeans4@isdglobal.org [mailto:isdbluejeans4@isdglobal.org]

Sent: 03 July 2018 14:21

To: isdbluejeans4@isdglobal.org; Chloe Colliver

Subject: Call with ISD/LSE/MSB Sweden

When: 18 July 2018 14:00-15:00 Europe/London.

Where: <https://bluejeans.com/4142434454?src=calendarLink>

ISDBJ4 has invited you to a video meeting.

Join Meeting

(Join from computer
or phone)

Phone Dial-in

+1.408.740.7256 (US (San Jose))

+1.888.240.2560 (US Toll Free)

+1.408.317.9253 (US (Primary, San Jose))
(Global Numbers)

Meeting ID: 414 243 4454

Room System

199.48.152.152 or bjn.vc

Meeting ID: 414 243 4454

Want to test your video connection?
<https://bluejeans.com/111>

Från: [redacted]
Skickat: uen 1 november 2018 11:47
Till:
Ämne: VB: Fwd: Call with ISD/LSE/MSB Sweden

Från:
Skickat: den 18 juli 2018 09:17
Till: ISD BlueJeans4
Kopia: [redacted]
Ämne: Acceperat: Fwd: Call with ISD/LSE/MSB Sweden
När: den 18 juli 2018 15:00-16:00.
Var: <https://bluejeans.com/4142434454?src=calendarLink>

Dear Chloe,

This is [redacted] who will be taking the call this afternoon for [redacted]. Unfortunately, we cannot use the BlueJeans system you proposed. We will of course gladly participate in a conventional conference call this afternoon, if you wouldn't mind arranging that. I can be reached at [redacted]

Kind regards,

/ [redacted]

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 29 augusti 2018 15:10
Till:
Ämne: RE: Call today

Uppföljningsflagga: Flag for follow up
Flagga: Har meddelandeflagga

Hi

I seem to have lost you on the connection. It doesn't seem to be reconnecting for some reason. I will try again now!

From:
Sent: 29 August 2018 13:59
To: Chloe Colliver <cc@isdglobal.org>
Subject: SV: Call today

Dear Chloe,
Call me on

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 29 augusti 2018 14:56
Till:
Ämne: Call today

Dear all,

What number would be best to reach you on this afternoon for our call?

All the best,
Chloe

Chloe Colliver
Project Manager
ISD

PO Box 7814 | London | W1C 1YZ | United Kingdom
T +44 207 493 9333 | E cc@isdglobal.org | W www.isdglobal.org

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Från:
Skickat: den 1 november 2018 11:47
Till:
Ämne: VB: Follow up

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 8 augusti 2018 15:07
Till:
Ämne: RE: Follow up

Hi

I just tried to call as I believe we were due to speak today. Do let me know a more convenient time if today does not work for you.

All the best,
Chloe

From:
Sent: 18 July 2018 12:57
To: Chloe Colliver <cc@isdglobal.org>
Subject: SV: Follow up

Excellent! I was just concerned that we would run into technical difficulties.

Kind regards,

/'

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 18 juli 2018 13:56
Till:
Ämne: RE: Follow up

Dear

Looking forward to talking later this afternoon. We will call you on that number at 2pm GMT.

Thanks very much,
Chloe

From:
Sent: 18 July 2018 12:55
To: Chloe Colliver <cc@isdglobal.org>
Subject: SV: Follow up

Dear Chloe,

We would be very happy to integrate phone updates into the plan, and I agree that those updates would negate the need for an interim report. Those three dates (July 18th, August 8th and August 29th) work well for us, thank you. Let me know what times on those days would suit you best.

Should we tentatively put in a date for the preliminary briefing in late September? Tuesday 25th or Wednesday 26th would probably work best for our team here. We can discuss at our first phone meeting who might be needed from your team to make it as useful as possible.

All the best,
Chloe

From:

Sent: 29 June 2018 14:37

To: Chloe Colliver <cc@isdglobal.org>;

Cc: Jonathan Birdwell <jb@isdglobal.org>; Julia Ebner <je@isdglobal.org>; Jacob Davey <jd@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Pomerantsev, P (P.Pomerantsev@lse.ac.uk) <P.Pomerantsev@lse.ac.uk>

Subject: SV: Follow up

Dear Chloe,

Yes, travels went well. Thank you for hosting us, it was great to meet you and your professional team. Thank you for summarizing the key points from the meeting. Please, see "MSB comments" below.

- ISD/LSE to only contact MSB in the case of seeing (a) criminal activity (b) threats to public safety (c) threats of voter suppression. ISD/LSE to contact I via phone first, or in that case via the group email

***MSB comment:** You can call us whenever you are unsure, and we will judge the importance of it, whether it needs to be taken further or not. In other words, we prefer one call too many, than no call at all. Call , another colleague of ours. If no one answers, please use the our group e-mail address:*

siber.psu@msb.se

Also, if we notice an anomaly, we will contact you in order to get your view of the subject.

In addition to this, we have the idea to be in telephone contact with you once per approximate three weeks. Perhaps July 18, August 8, August 29, just a suggestion. This depends also on your work load, if you are working continuously in the same pace or if you plan peaks. We thought about this and came to the conclusion that it would be good if we still received your results in this informal way. We will prepare a questionnaire and give you the same questions each time. Either I would give you a call. Does that sound like a good idea?

- Interim report at the end of July to include process updates, not content updates, to keep the nature of the research findings independent.

***MSB comment:** This report seems unnecessary if we include the phone updates?*

- Presentation to MSB to be organised for the w/c 24th September 2018. **ISD/LSE to send suggested dates.**

***MSB comment:** Also, we would need to know prior to this who we should invite to the meeting, why we would need to see preliminary results ahead. Let's keep in touch about this.*

- **Confirmation from MSB** over possibility of immediate press release/short briefing on overarching findings of research after the election to garner media interest for the final report.

***MSB comment:** The MSB confirms that this is a good idea, but we would have to have some coordination before of course.*

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 20 augusti 2018 15:46
Till:
Kopia: Jonathan Birdwell; Julia Ebner; Jacob Davey; Daniela Puska; Pomerantsev,P (P.Pomerantsev@lse.ac.uk);
Ämne: RE: Follow up

Dear

The 26th is fine for our team here, no problem. I have blocked the day out in everyone's diaries.

All the best,
Chloe

From: Chloe Colliver
Sent: 20 August 2018 14:15
To: Chloe Colliver <cc@isdglobal.org>;
Cc: Jonathan Birdwell <jb@isdglobal.org>; Julia Ebner <je@isdglobal.org>; Jacob Davey <jd@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Pomerantsev,P (P.Pomerantsev@lse.ac.uk) <P.Pomerantsev@lse.ac.uk>;
Subject: SV: Follow up

Dear Chloe,

Due to unforeseen circumstances, we won't be able to hold the planned meeting in Stockholm on September 25th. Would it be possible to reschedule it to September 26th?

Best regards,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 3 juli 2018 15:25
Till:
Kopia: Jonathan Birdwell <jb@isdglobal.org>; Julia Ebner <je@isdglobal.org>; Jacob Davey <jd@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Pomerantsev,P (P.Pomerantsev@lse.ac.uk) <P.Pomerantsev@lse.ac.uk>;
Ämne: RE: Follow up

Dear

Thanks you! We will hold September 25th in the diary for the briefing.

I have held the three phone call dates in the diary at 2pm UK time, and will be able to send around dial-in details before each call to the appropriate MSB team members.

Thank you,
Chloe

From
Sent: 03 July 2018 13:34
To: Chloe Colliver <cc@isdglobal.org>;

... , another colleague of ours. If no one answers, please use the our group e-mail address:
siber.psu@niso.se

Also, if we notice an anomaly, we will contact you in order to get your view of the subject.

In addition to this, we have the idea to be in telephone contact with you once per approximate three weeks. Perhaps July 18, August 8, August 29, just a suggestion. This depends also on your work load, if you are working continuously in the same pace or if you plan peaks. We thought about this and came to the conclusion that it would be good if we still received your results in this informal way. We will prepare a questionnaire and give you the same questions each time. Either ... could give you a call. Does that sound like a good idea?

- Interim report at the end of July to include process updates, not content updates, to keep the nature of the research findings independent.
MSB comment: This report seems unnecessary if we include the phone updates?
- Presentation to MSB to be organised for the w/c 24th September 2018. **ISD/LSE to send suggested dates.**
MSB comment: Also, we would need to know prior to this who we should invite to the meeting, why we would need to see preliminary results ahead. Let's keep in touch about this.
- **Confirmation from MSB** over possibility of immediate press release/short briefing on overarching findings of research after the election to garner media interest for the final report.
MSB comment: The MSB confirms that this is a good idea, but we would have to have some coordination before of course.
- **ISD and LSE to send ethics confirmation to MSB next week.**
- **Confirmation from MSB** on the length of time after the election itself that you would like us to continue monitoring.
MSB comment: The monitored period should include the aftermath of the election, as long as you (or in discussion with us) deem it necessary, probably 1-2 weeks after. Unfortunately, we cannot give any additional funding.
- Final public launch to be organised for late October/whenever the report has been released, perhaps to be hosted in partnership with the Swedish Institute of International Affairs, or other suggested partners.
MSB comment: The Swedish Institute of International Affairs is an excellent partner.

Kind regards,

Från: Chloe Colliver <cc@isdglobal.org>

Skickat: den 29 juni 2018 10:37

Till: ... <msb.se>; ... <msb.se>

Kopia: Jonathan Birdweil <jb@isdglobal.org>; Julia Ebner <je@isdglobal.org>; Jacob Davey <jd@isdglobal.org>; Daniela Puska <dp@isdglobal.org>; Pomerantsev, P (<P.Pomerantsev@lse.ac.uk> <P.Pomerantsev@lse.ac.uk>)

Ämne: Follow up

Dear I

Thank you for coming in for the meeting on Wednesday. I hope your travels went smoothly.

Just to confirm the follow-up from that meeting:

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 31 augusti 2018 13:02
Till:
Ämne: RE:

Hi
That's fine. My mobile is
Thanks,
Chloe

From:
Sent: 31 August 2018 12:00
To: Chloe Colliver <cc@isdglobal.org>;
Subject: SV:

Hi Chloe,
here, is in a meeting but we will try to call you when they have a break if we get a number where you can be reached?

Kind regards,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 31 augusti 2018 12:39
Till:
Kopia:
Ämne: RE:

Hi

No problem.

I can talk anytime between 2.30 and 5pm UK time. When would work for you?

Chloe

From:
Sent: 31 August 2018 11:38
To: Chloe Colliver <cc@isdglobal.org>
Cc:
Subject:

Dear Chloe,

It would be great if we could talk on the phone at some point this afternoon. Let me know what time you would be able to call us.

Kind regards,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 5 september 2018 18:57
Till:
Kopia:
Ämne: RE:

Hi both,

I have sent the draft document to the address below.

Let me know if you have any questions before tomorrow's call.

Thanks,
Chloe

From:
Sent: 05 September 2018 14:37
To: Chloe Colliver <cc@isdglobal.org>
Subject: SV:

Siber.psu@msb.se

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 5 september 2018 13:40
Till:
Kopia: Siber.psu@msb.se
Ämne: Re:

Hi
I can talk now briefly before my next meeting at 1pm if more helpful.
Thanks,
Chloe

Get [Outlook for Android](#)

From: Chloe Colliver
Sent: Wednesday, September 5, 2018 10:59:32 AM
To:
Cc:
Subject: Re:

Hi

I'm afraid I'm in meetings all day until about 2.30pm. You can contact me anytime from then on

Thank you,
Chloe

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 4 september 2018 15:24
Till:
Kopia: Julia Ebner; Angharad Guy
Ämne: Question re. coverage of election

Uppföljningsflagga: Flag for follow up
Flagga: Har meddelandeflagga

Dear 

I hope you are both well. I have a quick question regarding media coverage relating to the Swedish election.

We have obviously kept the research over the past two months private, and have not made anyone aware of the project or its funding, as requested in the contract. However, ISD and LSE would usually speak to trusted journalists following an election, to make them aware of key findings from the research. We are often contacted proactively by media outlets for comment after elections, especially when the far right have performed well, given our reputation for research on these topics.

I know we discussed releasing a brief press release following the election on Sunday. We can of course clear the contents of this with you for sign-off first thing next week. Given our findings have shown very little activity from foreign actors targeting the election directly, and pending any massive changes in the coming week, the key findings would most likely highlight:

1. the international far right's mobilisation in the smear campaign against Sweden
2. the international far right and Kremlin media's support for the Swedish far right
3. the 'alternative media' ecosystems used both internationally and domestically within Sweden to promote misinformation about Sweden and Swedish politics, particularly around migration issues.

Firstly, would you prefer MSB's funding of the work to be transparent in that initial short press release, or would you prefer us not to mention MSB's support of the research? Second, on the back of that press release, would you be happy with ISD and LSE responding to requests for interviews or reaching out to trusted media partners to highlight the research that we have conducted? This could be done either with transparency over the funding of the research or in a more controlled manner, in which we would not need to discuss the project as a whole and disclose the funding from MSB.

I'd be happy to discuss this with you in-depth on Thursday during our call, but it would be helpful to know in advance if we are able to talk to journalists about the research in advance, so that we can make any preparations needed as soon as possible.

Many thanks,
Chloe

Chloe Colliver
Project Manager
ISD

PO Box 7814 | London | W1C 1YZ | United Kingdom
T +44 207 493 9333 | E cc@isdglobal.org | W www.isdglobal.org

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Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 25 september 2018 09:59
Till:
Kopia: Pomerantsev,P (P.Pomerantsev@lse.ac.uk)
Ämne: Re: Call today

Thanks, Will do!

Chloe Colliver
Project Manager
ISD

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From:
Sent: 25 September 2018 08:53:58
To: Chloe Colliver
Cc: Pomerantsev,P (P.Pomerantsev@lse.ac.uk)
Subject: SV: Call today

Chloe and Peter, make sure to bring your identity card or passport on your visit. Best,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 24 september 2018 10:55
Till:
Kopia: >; Pomerantsev,P (P.Pomerantsev@lse.ac.uk)
<P.Pomerantsev@lse.ac.uk>
Ämne: RE: Call today

Hi I

Not to worry, we can make that work! We will be able to start at 11.30 instead, and continue to 3pm. I can move the meeting we have booked in for 3pm, I'm sure.

All the best,
Chloe

From:
Sent: 24 September 2018 09:53
To: Chloe Colliver <cc@isdglobal.org>
Cc: Pomerantsev,P (P.Pomerantsev@lse.ac.uk)
<P.Pomerantsev@lse.ac.uk>
Subject: SV: Call today

Dear Chloe,

Från: Chloe Colliver <cc@isdglobal.org>

Skickat: den 17 september 2018 17:20

Till

Kopia:

Ämne: RE: Call today

Hi

I hope you have recovered well from your illness,
Very exciting news.

Peter and I will arrive on the evening of 25th, yes. So we can start at 9.30am on the 26th and hopefully it won't take more than a few hours that morning to cover everything.

I will probably put together a slideshow presentation and would love to also show you and your team the network maps that we created, which would require a projector/screen to plug my laptop into (which is a Mac laptop). Would that be possible?

I look forward to seeing you then.

All the best,
Chloe

From:

Sent: 17 September 2018 14:57

To: Chloe Colliver <cc@isdglobal.org>

Cc:

Subject: SV: Call today

Dear Chloe,

Hope you are doing well.

Do we need to discuss some details before the meeting in Stockholm? You and Peter will arrive on the 25th so we can begin at 9.30 for example? We can start later also if you prefer that.

Kindly,

Från: Chloe Colliver <cc@isdglobal.org>

Skickat: den 10 september 2018 12:55

Till:

Kopia:

Ämne: RE: Call today

Great, thanks

From:

Sent: 10 September 2018 11:45

To: Chloe Colliver <cc@isdglobal.org>

Cc:

Subject: Re: Call today

Hi Chloe,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 26 september 2018 10:24
Till:
Ämne: Re: Adapter

Thank you,

Looking forward to seeing you later

Chloe Colliver
Project Manager
ISD

PO Box 7814 | London | W1C 1YZ | United Kingdom
T +44 207 493 9333 | E cc@isdglobal.org | W www.isdglobal.org

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From:
Sent: 26 September 2018 09:16:49
To: Chloe Colliver
Subject: SV: Adapter

It is solved, you will be able to use your laptop.

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 25 september 2018 18:15
Till:
Ämne: Re: Adapter

Hi

This is the lightening port - it looks a bit bigger than the adapters in your photos. Might there be another option?

Chloe

Get [Outlook for Android](#)

From: >

Sent: Tuesday, September 25, 2018 4:22:12 PM

To: Chloe Colliver

Subject: Re: Adapter

Sorry, this was obviously for iPhone. What type of port do you have?

Skickat från min iPhone

> 25 sep. 2018 kl. 15:44 skrev >

>

> Hi Chloe! Do you think this one will fit your laptop?

>

> Skickat från min iPhone

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 3 oktober 2018 18:47
Till:
Kopia: Daniela Puska
Ämne: RE: Presentation from today

Hi

The report will be launched publicly on the 29th October. But we should have a final draft copy to send to you and your team by 12th October. Does that sound ok?

I wanted to flag to you that I will be on annual leave for the next two weeks, so my colleague Daniela Puska (cc'ed here) will be your point of contact from Monday 8th to Friday 19th October. Please do let her know anything that we can help with during that time.

Daniela will also be able to send you event details as they emerge for the report launch on 29th October at the Swedish Institute of International Affairs (UI). The event is currently planned as a roundtable discussing the Swedish research in the broader context of ISD and LSE's work on other elections. It is likely to start at 3.30pm that Monday.

If you could please send through the text that MSB would like included in the report regarding funding etc., then that would be very helpful.

Thank you,
Chloe

From:
Sent: 03 October 2018 11:52
To: Chloe Colliver <cc@isdglobal.org>
Subject: SV: Presentation from today

Hi Chloe,

Thank you for the additional material.

Have you set a preliminary date when you plan to have the report ready?

All the best,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 3 oktober 2018 10:11
Till:
Ämne: RE: Presentation from today

Hi

Sorry, I forgot to add the excel sheet with all the account handles of the accounts that were identified as being part of the 'connecting' network between the Swedish far right and international far right online.

They are now attached here, in separate tabs in this excel sheet.

All the best,

Från:

Skickat: den 27 september 2018 14:50

Till: 'Chloe Colliver' <cc@isdglobal.org>

Ämne: SV: Presentation from today

Hi Chloe,

Thank you for this additional presentation and as I had assumed, you had already thought of most of my inquiries;

I'll let you know if we are interested in more data!

All the best,

Från: Chloe Colliver <cc@isdglobal.org>

Skickat: den 27 september 2018 13:59

Till:

Ämne: RE: Presentation from today

Hi

Thank you so much for hosting us and for such an interesting discussion. I have so enjoyed getting to understand much more about Swedish politics (the good, the bad and the ugly!) and am glad that you and your team found the insights useful and interesting.

Your points are all very helpful. I have considered most of them for the final report already, for example the limitations issues and clarity on definitions and methodology. I didn't want to overload you with the details of every method of online analysis that we did yesterday, as it would have taken a lot of time away from the discussion, but hopefully when you see the final report you will get the full run-through of methods, approaches, definitions and limitations! It is certainly important for us to point out both that this was purely an online research project and that it was limited by public data access and capacity to monitor platforms on an ongoing basis over two months.

However, I had not considered what we were defining as 'mainstream' or established media as carefully as I should have yet, so I will talk with Peter on what our technical parameters for that definition should be and make sure that it is in line with how we classified outlets in the research process.

I forgot to send through the additional presentation on the Twitter-specific media classification work, so I have attached it here. That hopefully provides more detail on the methodology we used for classifying shared articles. Please do share this with anyone in your team who is interested, but not beyond MSB for now. If you or other team members at MSB would like to see any of the datasets that we collected and used for pieces of the research, for example the 4chan data that we have coded over the past two months relating to Sweden, then please let me know and I'm sure we can send that through.

Thank you again for sending these thoughts and questions through. So glad that you found the presentation helpful.

Hopefully see you again in Stockholm at the end of October!

All the best,
Chloe

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 5 oktober 2018 12:44
Till:
Kopia: Tofvesson Mikael;
Ämne: RE: MSB text for report

Dear

Thank you very much for sending this through. I will take a look now and let you know if I have any questions.

Chloe

From:
Sent: 05 October 2018 09:41
To: Chloe Colliver <cc@isdglobal.org>
Cc: Tofvesson Mikael <Mikael.Tofvesson@msb.se>;
Subject: MSB text for report

Hi Chloe,

Find attached the statement from MSB to include in the report. Obviously, we are not native speakers so please feel free to improve any language related issues. If there is a need for a broader take on what MSB is, we should add an introductory sentence or two. In this text we only focused on the particular focus of our branch in relation to your research.

Kind regards,

Coordination & Operations Department
Swedish Civil Contingencies Agency
Phone:
E-mail:
www.msb.se

Från: Daniela Puska <dp@isdglobal.org>
Skickat: den 12 oktober 2018 20:11
Till:
Kopia: Angharad Guy
Ämne: RE: Invitation: Democracy in the Age of Disinformation - Lessons from European Elections

Uppföljningsflagga: Flag for follow up
Flagga: Har meddelandeflagga

Excellent, thank you so much. Yes, we are just tying up the last bits on the report now so should be able to share this with you first thing next week.

Have a great weekend!

Best,

Daniela

Daniela Puska
Head of Project Operations
ISD

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From:
Sent: 12 October 2018 13:33
To: Daniela Puska
Cc: Angharad Guy
Subject: SV: Invitation: Democracy in the Age of Disinformation - Lessons from European Elections

Hi Daniela,

Thanks again!

Will you send over the report draft later today or how does the time plan look? I think Chloe said something about 12th, that's why I am asking.

All the best,

I hope you are well! In Chloe's absence, I wanted to share with you the invitation for the event in Stockholm on the 29th October. You can either sign up using the link below, or I'm happy to register you or any colleagues that may wish to attend. Alternatively, if you wanted to send me a list of people you want us to invite directly, we can of course do that as well.

Let me know if you need any additional information at all.

Best,

Daniela

Daniela Puska
Head of Project Operations
ISD

PO Box 7814 | London | W1C 1YZ | United Kingdom
T +44 207 493 9333 | E dp@isdglobal.org | W www.isdglobal.org

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Language: English

Russian hackers and alt-right propagandists, fake news, soft facts, bots and trolls - the digital age has vastly increased the scope for international, covert and overt influence campaigns to shape elections. How do such campaigns really work? Who is behind them? What do they tell us about the nature of democracy in an era where information borders have broken down, and where we have few rules about what sort of influence is legitimate and which malign?

The London School of Economics Arena Program and the Institute for Strategic Dialogue have been monitoring elections in Germany, Italy and Sweden, combining big data crunching with undercover, investigative journalism from the front lines of these hotly contested, controversial elections.

Join **Peter Pomerantsev**, **Sasha Havlicek** and **Chloe Colliver** for a roundtable discussion on the changing threat and potential responses from policymakers, technology companies and civil society across Europe. **Martin Kragh**, head of the Russia and Eurasia Programme at the Swedish Institute of International Affairs, will be the moderator of the discussion.

Welcome!

Sign up here

Unable to attend? Unregister by logging in to www.ui.se, go to My Pages in the top right corner, click on Events and the unregister button next to the seminar.

Join the debate! Share your thoughts on [Twitter](#) using #uievent. For the latest from UI, visit www.ui.se or like us on [Facebook](#). Press Contact: [Andrea Liebman](#).



Från: Daniela Puska <dp@isdglobal.org>
Skickat: den 22 oktober 2018 16:03
Till:
Kopia: Angharad Guy; Chloe Colliver
Ämne: RE: two more Q

Oh good spot – thank you! We will correct that. Do flag if you come across anything else.

Best,

Daniela

From:
Sent: 22 October 2018 14:57
To: Daniela Puska <dp@isdglobal.org>
Cc: Angharad Guy <ag@isdglobal.org>; Chloe Colliver <cc@isdglobal.org>
Subject: SV: two more Q

Oops, but it still says "2017, when the migration crisis began" on page 7. 2015 would be more accurate.
Best,

Från: Daniela Puska <dp@isdglobal.org>
Skickat: den 22 oktober 2018 15:03
Till:
Kopia: Angharad Guy <ag@isdglobal.org>; Chloe Colliver <cc@isdglobal.org>
Ämne: RE: two more Q

Hi

Of course, please can find the final word version of the report attached. We are just finalising the type-setting now and should be in a position to share a pretty designed version with you later this week.

Regarding journalists at the event, we have requested the attendees list from UI so can share this with you once we receive it. I know the dinner following the event includes a number of journalists, and your colleague Mikael Tofvesson.

Finally, on the fielding of questions at the event, I think your suggestion sounds like a good approach. I have also copied in Chloe here as she is now back from holiday in case you wanted to discuss any of the event specifics in more detail.

Let us know if there are any other questions, or if a phone call ahead of the event would be useful.

Best,

Daniela

From:
Sent: 22 October 2018 10:40
To: Daniela Puska <dp@isdglobal.org>

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 27 oktober 2018 15:38
Till:
Kopia: Jonathan Birdwell
Ämne: RE: Final report

Absolutely!

Looking forward to seeing you then.

All the best,
Chloe

From:
Sent: 27 October 2018 12:32
To: Chloe Colliver <cc@isdglobal.org>
Cc: Jonathan Birdwell <jb@isdglobal.org>
Subject: SV: Final report

Hi Chloe,

Thank you for this great work you did!

Yes, I will be there on Monday so see you there! We will be a few people from our team attending the seminar. Mikael will also be there and he will be the spokesperson from MSB. But as we agreed with Daniela (I think, or was it you?), we will answer any questions about the role of MSB while passing on any questions regarding the content and conclusions to you. And this regards also questions from journalists after the event. Hope that is fine with you!
😊

All the best,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 26 oktober 2018 15:32
Till:
Kopia: Jonathan Birdwell <jb@isdglobal.org>
Ämne: Final report

Hi

Please find attached the final report that we will be releasing on Monday at the event and on the ISD and LSE websites.

Thank you for all of your feedback on this as we finalised it.

Will you be coming to the event yourself on Monday? If so, looking forward to seeing you there.

All the best,
Chloe

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 29 oktober 2018 11:05
Till:
Kopia: Angharad Guy
Ämne: RE: RE: RE: RE:

Hi
Ok, that sounds good! Thanks for letting us know.
All the best,
Chloe

From:
Sent: 29 October 2018 10:05
To: Chloe Colliver <cc@isdglobal.org>
Cc: Angharad Guy <ag@isdglobal.org>
Subject: SV: RE: RE: RE:

Hi Chloe,
Thanks!
I agree with you that it is helpful for attendees to be able to read it! I believe we will publish the link on our website as soon as possible now.
Best,

Från: Chloe Colliver <cc@isdglobal.org>
Skickat: den 29 oktober 2018 10:56
Till:
Kopia: Angharad Guy <ag@isdglobal.org>
Ämne: RE: RE: RE: RE:

Hi

The report has just gone live on our website at the following link: <https://www.isdglobal.org/isd-publications/smearing-sweden-international-influence-campaigns-in-the-2018-swedish-election/>

Apologies that we have not delayed the online launch – I think it is helpful for attendees to be able to take a look at the report prior to the event this afternoon and some had been informed that it would be available today, but if you have significant concerns about that please do let me know and Angharad and I can discuss the possibility of removing it until the seminar this afternoon. We want to make sure your team are comfortable with how it is going ahead, of course!

Thank you,
Chloe

From:
Sent: 29 October 2018 08:29
To: Chloe Colliver <cc@isdglobal.org>
Subject: SV: RE: RE: RE:

Hi Chloe,

From:
Sent: 25 October 2018 16:38
To: Chloe Colliver <cc@isdglobal.org>
Subject: Re: RE: RE:

One more thing: will you publish the report on Monday on the ISD website? At what time? Right after the seminar? Will you publish it anywhere else?

Skickat från min iPhone

25 okt. 2018 kl. 17:23 skrev Chloe Colliver <cc@isdglobal.org>:

Hi

We will cover printing, as we included it in the contract. Thanks for checking!

That sounds helpful, thank you. I'll look into it this afternoon. We are thinking around 100 for the launch on Monday, and we can print more copies here in London after the event.

Thanks very much!
Chloe

From:
Sent: 25 October 2018 16:21
To: Chloe Colliver <cc@isdglobal.org>
Subject: Re: RE:

Hi

Have we decided on who's responsible for the printing? Was it included in the contract? Sorry for stupid question but I am on a training with very limited access to comp and phone.

Danagårds Litho is a printing house we normally use.

How many copies are you we printing?

Skickat från min iPhone

25 okt. 2018 kl. 15:58 skrev Chloe Colliver <cc@isdglobal.org>:

Many thanks!

From:
Sent: 25 October 2018 11:55
To: Chloe Colliver <cc@isdglobal.org>
Subject: SV:

I believe we can help you with that! I'll get back to you during the day.

Is the final version of the report ready? We are eager as usual ☺ If not – I can ask whether there is someone called “The angry follower”, or if it is a typo. Also, if you have the list of attendees, please forward it to us. If not, no worries.

There is a team of researchers at the Swedish Defence Research Agency (FOI) who engage in research similar to yours, some of which is funded by the MSB, who may attend the seminar on Monday. If they do attend, I am positive that we all might have a fruitful discussion regarding their research and yours.

Looking forward to seeing you on Monday!

Kind regards,

Coordination & Operations Department
Swedish Civil Contingencies Agency
Phone: _____
E-mail: _____
www.msb.se